



Additional information / Terms and conditions

Staff

Our Investors in People Award is evidence that we take the on-going development of our staff seriously. We encourage all our members of staff to reach their professional potential within Little Angels. As a result we have a level of loyalty and staff retention that is unusually high within the industry. Our team is as follows:

Bridget Crane	Proprietor/Manager	BA(Hons) Law & Business Studies NVQ3 Childcare Early Years Professional Status
Fiona Collier	Deputy Manager	BTEC National Diploma NVQ3 Nursery Mgmt
Sarah Timms	Deputy Manager	Diploma in Childcare NVQ3 Nursery Mgmt Studying Early Years Foundation Degree
Lynda Cameron	Snr Nursery Officer	NVQ3 Childcare
Julie Liepelt	Snr Nursery Officer	PLA Diploma
Jo Garfield	Dep Snr Nursery Officer	NVQ3 Childcare NVQ3 Nursery Mgmt Studying Early Years Foundation Degree
Natalie Thurston	Dep Snr Nursery Officer	NVQ3 Childcare Studying Early Years Foundation Degree
Sara Moore	Nursery Officer	NVQ3 Childcare
Elaine Smith	Nursery Officer	NVQ3 Childcare
Natalie Fretter	Nursery Officer	NVQ3 Childcare
Victoria Coates	Nursery Officer	NVQ3 Childcare
Lizzie Marriott	Nursery Officer	NVQ 3 Childcare
Alison Hinds	Nursery Assistant	Cache level 2 Childcare
Oriana De Marco	Nursery Assistant	NVQ2 Childcare Studying NVQ 3 Childcare
Anne Stevenson	Nursery Assistant	NVQ2 Childcare
Catherine Poynton	Nursery Assistant	NVQ2 Childcare Studying NVQ 3 Childcare Studying Infant Baby Massage



Ellis Mcseverney	Nursery Assistant	Studying NVQ2 Childcare
Sue Edwards	Nursery Assistant	
Lesley Spiezick	Nursery Assistant	
Helen Copeland	Nursery Assistant	
Anna Butlin	Nursery Assistant	
Laura Brace	Nursery Assistant	
Melanie Evans	Cook	7061 Catering

Arrival and Collection

On arrival children should be taken to their room where staff will be available to welcome the child and talk with parents. To maintain security, we will only allow children to leave with persons whom the parents have authorised. We therefore ask that you to inform the nursery if any other person is collecting your child.

Hours of Opening

The Nursery will be open from 7.45am to 6.00pm. A full day session is between opening and closing hours. Morning sessions will include lunch and will end no later than 1.00pm. Afternoon sessions commence at 1.30pm.

The nursery also offers a 'school day' session. This starts anytime after 8.30am and ends no later than 4.00pm. For full day and afternoon sessions, children will need to be collected by 6.00pm and we would ask that you strictly adhere to these times.

For late collection from any the above sessions there is a fee of £10 for up to 10 minutes late and £15 for over 10 minutes.

Holidays

The nursery is open Monday to Friday throughout the year, except for statutory bank holidays and one week at Christmas. For 2009 Christmas Holiday we will close on Thursday 24th December at 4pm and re-open on Monday 4th January 2010 at 7.45am.

Fees

A £50 registration fee is required to reserve a place for your child. This is refunded upon termination of a place providing four weeks notice is given in writing. Should your child not attend during the notice period, four weeks payment is still required. This is non-refundable if your child does not start on the agreed date. Fees for attending the nursery are as follows:

Rooms	Age Range	Cost per full day	Cost per 'school day'	AM session	PM Session	Full time cost
Baby & Toddler	Approx. 0 – 2 years	£34.50	£28.50	£23.00	£21.00	£153.00
Nursery	Approx. 2 – 3 years	£33.00	£27.00	£22.00	£20.00	£147.00
Pre school	Approx. 3 – 5 years	£33.00	£27.00	£22.00	£20.00	£147.00

The morning session is inclusive of a mid morning snack plus lunch, and the afternoon sessions include high tea served at 4pm. Breakfast is served at 8.30 am for all children who are at Nursery at this time and is included in the above fees.

Fees are payable by cash, cheque, standing order or childcare vouchers and should be paid in full, monthly in advance on the first of every month, or on your child's first day of attendance. If payment is not received on time, there is a £5 charge for fees that are up to one week late: thereafter a £15 late payment fee is charged. If your child is absent for any reason e.g. sickness, holiday etc then full fees must still be paid. Fees are not charged for bank holidays or when the nursery is closed over Christmas. Fees are reviewed in April of each year and any changes will come into effect in from the beginning of this month.

The age ranges for each room are approximate and children will be moved through the nursery to the next unit in line with school intakes, or when there is space available.



Cancellation of a Nursery Place

If you wish to cancel your child's nursery place, four weeks notice in writing must be given. The £50 registration fee is then refunded by cheque when your child leaves.

It is however non-refundable if your child does not start on the agreed date.

Web cams for parental viewing

The Nursery has a comprehensive CCTV system within the Nursery. In addition to ensuring excellent supervision and safety, this means parents can have the joy of sharing their child's day at Nursery via their PC on our secure Web cam facility. Full details and log on procedure are given to all parents upon request.

Sickness

Any child suffering from a sore throat, doubtful rash, discharge from eyes or nose, sickness or diarrhoea should be kept at home until the symptoms have completely disappeared. We are aware of the inconvenience that this can cause and are grateful for your support in this. As you can appreciate, this is to minimise infection within the nursery. Should your child contract an infectious disease, please inform us as soon as possible. This is especially important, as some mothers may be pregnant.

Should your child become sick at nursery, every effort will be made to contact you to arrange to collect your child as soon as possible. Please ensure that we have your up to date contact information. The nursery reserves the right not to accept a child that, in the opinion of the Manager, is too sick to attend and to arrange to take your child to hospital in case of an emergency.

We ask that nursery staff be informed of absences (sickness/holidays etc) by calling in person or telephoning.

Medication

If your child is taking medication prescribed by a doctor, please inform your child's room Senior and clearly label the medicine with the child's name, dosage and time of day it should be taken. Medicine prescribed by a doctor will only be administered upon completion and signing of a form by the parent giving the nursery permission. The only non-prescription medication that will be administered is Calpol (or equivalent) and again this is only after parental permission is obtained.

Clothes and Personal Property

Please mark all clothing and personal property with the child's name. You are asked to provide the following items for your child's use whilst at nursery.

- Suitable indoor/outdoor shoes (as when the weather permits the children will be taken outside)
- Disposable nappies (where appropriate)
- A spare set of clothing
- A bag to keep belongings in
- Sun hat and sun protection cream (summer)

EXCLUSION PROCEDURE FOR ILLNESS/ COMMUNICABLE DISEASE

The following table outlines the minimum periods of exclusion from nursery for particular illnesses/diseases and we ask that all parents/carers adhere to this to minimise the spread of infection.

Disease/Illness	Minimal Exclusion Period
Antibiotics prescribed	First day at home
Temperature	If sent home ill, child must be off for 24 hrs
Vomiting	If sent home ill, child must be off for 24 hrs
Conjunctivitis	Keep at home for a minimum of 1 day; longer if eyes still weeping
Diarrhoea	24 hours or until 2 clear nappies
Chickenpox	7 days from appearance of the rash
Hand, Foot & Mouth	Skin ceases to blister /blisters disappear.

Gastro-enteritis, food poisoning, salmonellosis and dysentery	Until authorised by District Community Physician
Infective hepatitis	7 days from onset of jaundice
Measles	7 days from appearance of the rash
Meningococcal infection	Until recovered from the illness
Mumps	Until the swelling has subsided and in no case less than 7 days from onset of illness
Pertussis (whooping cough)	21 days from the onset of paroxysmal cough
Poliomyelitis	Until declared free from infection by District Community Physician
Scarlet fever and streptococcal infection of the throat	Until appropriate medical treatment has been given and in no case for less than 3 days from the start of treatment
Tuberculosis	Until declared free from infection by the District Community Physician
Typhoid fever	Until declared free from infection by the District Community Physician
Impetigo	Until the skin is healed
Head Lice	Until appropriate treatment has been given
Hand, Foot & Mouth	Until the rash, blisters & ulcers have gone
Ringworm of scalp	Until cured with appropriate treatment
Ringworm of body	Until cured with appropriate treatment
Scabies	Until cured with appropriate treatment

Children's Records

Records are kept on all children who attend the nursery including their achievements and assessments on their development. Parents are welcome to see their child's records on request, and are welcome to come into the nursery at any time to see how their child is progressing.

We need to ensure we have up to date information concerning personal details relating to your child, and ask that you inform us of any change in details e.g. address, contact numbers etc.



Nappies

The nursery does not provide nappies or wipes for babies and we request that parents bring their own. These are labelled and stored in the baby changing area.

Valuables

We would ask that children do not bring jewellery, money or other items of value to the nursery. Nor should they bring sweets, chocolates, crisps, chewing gum, or any food containing nuts.

Policies

The nursery has its own set of policies that support our aims and philosophy. These are available at any time should you wish to see them.

Nursery Education Funding

The nursery is registered to provide Nursery Education Funding for children of three and four years. We claim the grant on your behalf from Leicestershire County Council and we in turn are reimbursed by the Government. This funding is then deducted from your monthly nursery invoice.

The NEF covers the cost of up to 5 sessions per week, per term. There are 3 terms per year totalling 38 weeks in the year. Each funded session is two and a half hours in length. Further information on funding values for each term can be obtained from the nursery.

Tax Credits

If you are a working parent, you may be eligible to claim Child Tax Credit to help with the cost of sending your child to Little Angels Day Nursery. Even if you have a combined household income of £58,000, you may be entitled to claim. For more details on your eligibility, call 0845 300 3900 or go to www.inlandrevenue.gov.uk/taxcredits