"Exceptional care for your special little angel"





















Ball pool at Little Angels

Exceptional care for your 'special little angel'

In a small town like Market Harborough, reputation means a great deal. Since Little Angels Day Nursery was established in August 2000 as a locally owned and managed private nursery, the staff have done everything within their power to make children feel wanted, happy and secure. We know that our hard work has paid off because the nursery has a well deserved reputation within the town as being a friendly nursery with high standards. Over the next few pages, the aim is to give you a flavour of what your child can expect from Little Angels and why, as a parent, you can feel comfortable about trusting us with your child.

Safe, professional care in a stimulating environment

It is always good to be recognised by your peers and official bodies as providing a high standard of service; however the most important people to us are the children who we care for, and the parents who trust us with their son or daughter.

Before setting up the nursery, and on a regular basis ever since, the owner has spoken to many parents to find out what the most important factors are that you want from the nursery that you send your child to. First of all, it goes without saying that you want your child to be safe, you also want them to be well looked after by professionals and finally you want them to be in a stimulating environment in which they will be happy, educated and their individual development planned for.

Make time for a visit

At Little Angels we realise how important these factors are and yet we can't put them into a brochure or a prospectus. That's why we would encourage you to arrange a visit and see for yourself whether we meet your criteria for what makes the best environment to take care of your child.

"We chose this nursery as we had heard very good comments about it; my son also attended the Baby Room a few years ago and we were very impressed. The staff are very friendly and professional. My son loves to draw and paint and loves the sing songs, which he talks about a lot."

Mrs E Mottley, Logan Street.



Toddlers room at Little Angels

Centrally located - space to drop off and pick up

Little Angels is a registered 68 place private day nursery taking children from birth to 5 years. We are located in a specially renovated and converted building which has its own enclosed outdoor play space. The building itself is on Angel Street, which runs between the High Street and Fairfield Road. The building is situated beside a car park with 65 places, making it easy to pick up and drop off your children.

Space to grow and develop

It's important for your child's development that they receive stimulation from their peers but also that they have enough space to be on their own from time to time. It's also important that they spend time with children of a similar age and stage of development. In order to accommodate this need, Little Angels is divided up into 4 main areas:

Babies from birth to approx. 12 months (or when a child is walking)

Toddlers from approx. I - 2 years

Nursery from approx. 2 - 3 years

Pre School from approx. 3 - 5 years

Space to play

Outside our building is a secure outdoor play area fitted with a special rubber safety surface to protect the children. We take the children outside every day for fresh air and to exercise their limbs (weather permitting). We have extensive outdoor play equipment including slides, climbing apparatus, cars, tricycles and scooters, together with bats, balls, hoops etc. all of which help to develop the children's physical skills, co-ordination and motor control. We also like to take the inside activities outside wherever possible.

"We chose Little Angels because of its clean, spacious and friendly environment. Patrick enjoys his two days at nursery and we are very happy with our choice."

The Gradys, Great Bowden.



Little Angels pre-school

Little Angels sets the standard for nurseries in Market Harborough

Little Angels was the first nursery in the Harborough area to be awarded with 'Investors in People' status. It shows the level of commitment we have to our staff and how we believe that, by investing in their future, they will help to invest in your child. We have since had this status reviewed and re-awarded.

In autumn 2004, Little Angels Day Nursery became the first nursery in the area to be inspected and awarded with the nationally accredited 'Quality Counts' Kitemark. The award involved a year's preparation work including the submission of a case study portfolio covering 16 key areas. We particularly value this award because it recognises that Little Angels achieves the highest standards of the National Day Nurseries Association.

Ofsted inspection

The nursery is registered and inspected regularly by Ofsted. Little Angels received a very pleasing Ofsted report at our last inspection. They concluded that the nursery reached and exceeded their pre-determined standards. Rather than cite particular extracts (which could be seen as edited highlights) we have put the complete unabridged report on our website which you are welcome to read through at www.littleangelsnursery.com/ofsted

Peace of mind

Little Angels has strict policies about the staff we employ. References are always followed up and all staff undergo a police criminal records check. There are two main entrances into the nursery, one of which is specially for the baby room. Both main doors are fitted with a 2 way communications device so that nobody can enter the building without the go ahead from a member of staff. CCTV cameras are present in each room. These are linked to the office and provide additional security and supervision. These CCTV cameras also provide a secure webcam facility to parents allowing you to view your child having fun at nursery.

"The caring and enthusiastic Baby Room staff made our son's transition from home care a very happy one. We have pages and pages of notes in his day book all saying how happy he is during his nursery day, and we know from experience that this is true."

Gill Phillips, Arden Way.



Little Angels baby room

Commitment to parents and staff

The nursery has a democratic and informal management style where we all work together as a team. We recognise that the staff are our key asset and they are encouraged at any time to discuss any concerns that they may have with a senior staff member. When you come to look around the nursery you won't see staff 'on show,' as they have no prior warning when a parent may arrive for a visit. In fact, Parents are encouraged to come into the nursery at any time. We try to ensure that the nursery is a fun place to work and encourage a friendly, good team working atmosphere.

Ongoing staff development

Care at Little Angels is provided by experienced and qualified staff and Ofsted adult to children ratios are well maintained at all times. We feel that it is important to have a balance of age and experience within the teams. We encourage staff to continue their personal and professional development by way of external courses and in-house coaching. In addition, all staff at the nursery either hold, or are working towards their first aid and food hygiene qualifications.

Staff development is further encouraged by annual appraisals, monthly team meetings and informal discussions. These activities result in staff remaining highly motivated. We feel that a well motivated workforce is better able to serve your child's requirements.

First in Market Harborough

Little Angels is serious about the ongoing training and development of staff, and we are exceptionally proud to be the first nursery in Harborough to have achieved our 'Investors in People' award. This was reaccredited in Summer 2007. We also were the first nursery to be awarded the National Day Nurser Association 'Quality Counts Award'.

The nursery owner achieved the 'Early Professional Status' in April 2008 and we were the first nursery to be awarded this. This is a requirement on all nurseries by the year 2015. Other staff are also studying for an 'Early Years Foundation degree', showing our commitment to raising professional qualifications to our staff.

"We have always found the staff extremely helpful and friendly. Going back to work is not always an easy decision for mums to make, but I have always felt a lot better knowing that my children are safe, happy and well looked after."



Keeping parents involved

Little Angels prides itself on the good relationships and the open door policy that we have with parents. **You are welcome into the nursery at anytime,** or to keep in touch by telephone. We work hard to keep parents informed of their child's progress through daily records, learning journeys and the annual parents' evening. Daily updates give you feedback on smaller details - such as what they have eaten, what activities they have participated in or if they have slept. In addition, we produce regular newsletters and post notices to keep parents fully informed. In addition our website has a blog for general information and a special parents area where information can be obtained and photos downloaded. There are many events throughout the year such as the Christmas party or sports day which parents are welcome to attend. In fact, as a parent, you will be warmly received into the Little Angels community, and your ideas and suggestions will be received with interest.

Development of your child

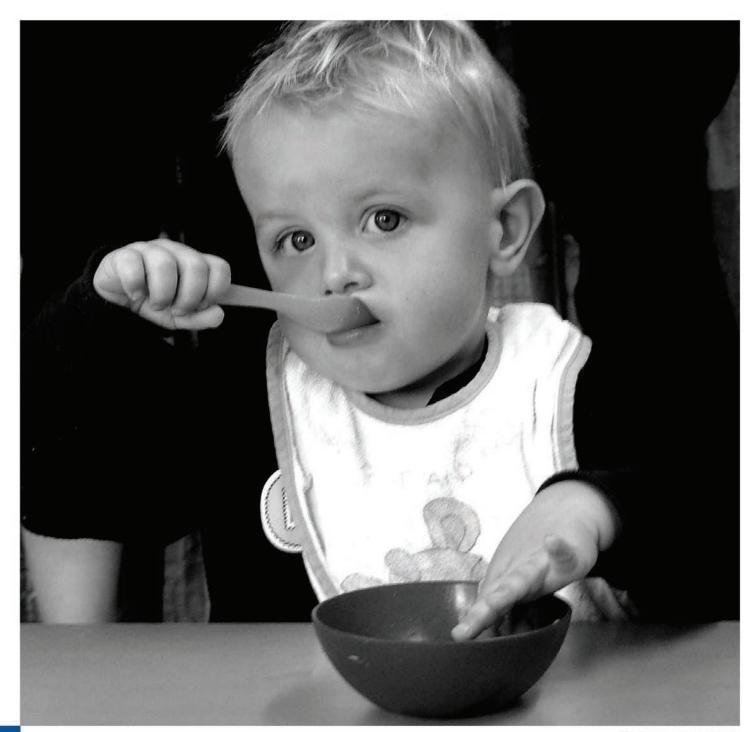
The nursery is committed to the social, emotional, physical and intellectual development of the children in our care. We provide a well-planned curriculum of varied activities, which are age and stage appropriate. Staff also carry out regular observations on your child to ensure that their individual development needs are fulfilled and their next steps planned for through fun activities. Our emphasis is on learning through play.

We encourage the children to take part in the wide range of stimulating indoor and outdoor activities that are provided throughout the day. Activities are carefully planned by staff to encourage the children to have fun whilst still working towards the requirements of the 'Early Years Foundation Stage' (EYFS). Our efforts in these areas were recognised in our Ofsted report.

In our pre-school room, we base our activities around the EYFS and offer the children experiences in line with the early learning goals. To help broaden the children's horizons, we invite regular guests from the outside world such as nurses, police officers and firemen and take the children on regular outings to places such as the library or Post Office. The combination of your child being in a group environment, and our planned pre-school curriculum is designed to help your child settle in more quickly when they leave us to go to school. We work closely with all local reception teachers to ensure a smooth transition from nursery to school.

"I cannot thank Little Angels enough for the excellent care that both of my children get. They are extremely happy here."

Maxine McGinnes, Husbands Bosworth.



Mealtime at Little Angels

Freshly prepared meals

Research has shown that healthy eating is especially important for pre-school age children so Little Angels encourages a healthy eating policy amongst the children. Our menus offer a balanced, nutritious diet, freshly prepared by our own cook every day on the premises. At lunchtime a main meal and dessert are provided - details of which are displayed on menus on the notice board in the main entrance and entrance to the baby room.

A typical main course selection is; shepherds pie, chicken casserole, cheese and potato pie or pasta bake. The lunchtime dessert menu would typically consist of fresh fruit salad, apple strudel with custard or rice pudding. All fruit and vegetables are sourced from the local farm shop. If your schedule is tight in the mornings, breakfast can be provided for your child and tea is provided for later in the day. If you would like your children to have tea with us, this can be arranged for a small additional fee. Mealtimes can provide a useful opportunity for social interaction in small groups and helps your child in the development of their table manners.

Special requirements

In addition, all children are offered a mid morning snack which will usually consist of milk or water served with a variety of fresh fruit. Special dietary requirements e.g. vegetarian, diabetic, dairy intolerance, religious or cultural preferences and general dislikes of your child will be catered for and an appropriate alternative offered.

Babies come first

For babies, solid food is prepared to suit individual baby's requirements, from initial weaning on baby rice and pureed vegetables to the introduction of meat/fish. Bottle feeds are to be provided by parents and these should be brought to the nursery on a daily basis.

"Little Angels always maintains a warm and welcoming atmosphere. My child has been very happy here, and that makes me happy."

Isabel Rous, Newcombe Street.



Little Angels pre-school

Exploring the world

Whilst the children feel happy and secure within the walls of Little Angels, we think it is important that they see a bit more of the world. We do take them out on regular trips to places such as the local park, library, shops or train station. We also have an annual nursery trip to a variety of places such as Twycross Zoo or local farm parks. Parents will be given as much notice as possible and we will always ask for your permission in writing beforehand. Parents may be asked to pay reasonable fares incurred on behalf of the children to cover transportation or admission fees where appropriate. We ensure that any transport hired has seatbelts and appropriate insurance and that staffing ratios are maintained throughout any trip.

Learning through play

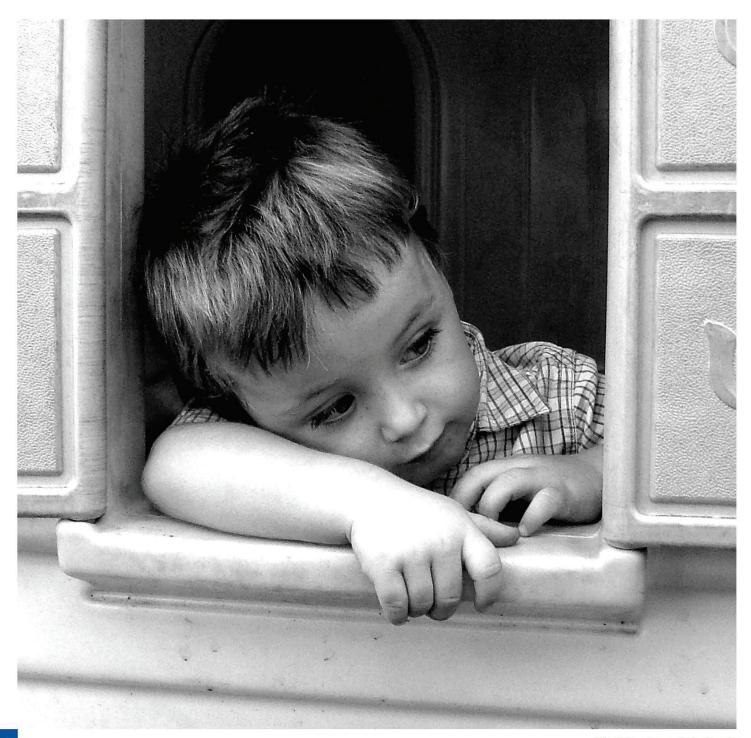
The nursery is committed to the social, emotional, physical and intellectual development of the children in our care. We provide a well-planned curriculum of varied activities, which are age and stage appropriate. Staff also carry out regular observations on your child to ensure that their individual development needs are fulfilled recognising that each child is an individual and will develop at their own pace. Our emphasis is on learning through play, which is the recommended style of learning for pre-school children and follows the requirements of the Early Years Foundation Stage.

Hours of opening

The Nursery is open from 7.45am to 6.00pm. Morning sessions include breakfast, a mid-morning snack and lunch and will end no later than 1.00pm. Afternoon sessions start at 1.30pm and include tea. The nursery operates a full day (from 7.45am - 6pm) and also a shorter 'school day' (from 8.30am - 4pm) Children should be collected by 6.00pm and we expect all parents to respect these times.

"We chose Little Angels because when we were shown around, all the staff were friendly and welcoming and there was a warm and happy atmosphere. Our daughter is very happy at Little Angels."

Emma and Stuart Hamlin, Stockwell Close.

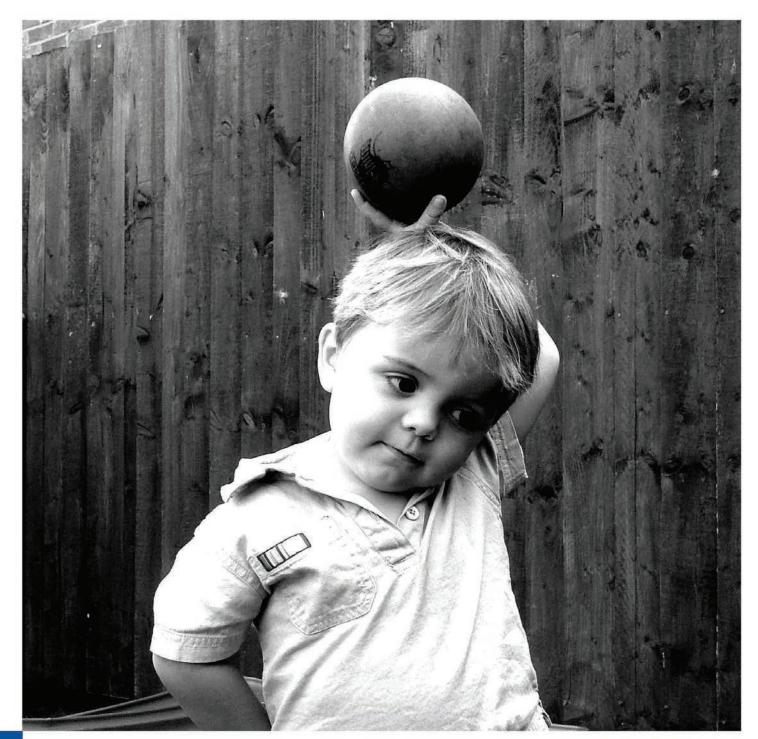


Aims of the Little Angels Day Nursery

The nursery is for parents who not only want their children to feel happy and secure, but who also want their children to develop both socially and pre-educationally. To ensure we achieve this we have the following aims:

- To provide a pleasant and secure family atmosphere for the child's emotional, social, physical and intellectual development.
- To provide a welcoming and fun atmosphere, where mutual trust and good communication can be fostered between staff, parents and children.
- To provide an environment that is mentally and physically stimulating, encouraging children to maximise their potential for development, with emphasis on learning through play, having fun and fulfilling the requirements of the Early Years Foundation Stage.
- To ensure that a high standard of cleanliness, hygiene and safety is maintained throughout the nursery at all times.
- To develop and support staff to ensure they are well qualified, confident and at all times sensitive to the needs of children.
- To respect children as individuals and respect cultural diversity, encouraging equal opportunities at all times.

"My thanks to all the staff at Little Angels for making Ben's time here so happy. He made lots of friends at Little Angels and the staff were always friendly and welcoming."



Visit Little Angels

You wouldn't move into a house just from looking at a picture in an Estate Agent's window. We wouldn't expect you to make a decision as important as which nursery to send your child to, based on a brochure. We do hope however, that you now have a better flavour of what Little Angels has to offer your child, and why we would like you to visit us to find out more.

In addition to the nursery we offer Baby Massage courses. These run for four weeks and are open to all babies regardless of whether they attend nursery. Classes are run by a qualified infant massage teacher. Please call 01858 469708 for more details.

Flexible visiting

We don't place any restrictions on visiting hours for parents considering sending their children to Little Angels. If there is a particular activity that you would like to see with your child, then you are welcome to base your visit around the best time for you. You may wish to come alone, but it is usually best if you bring your child with you so that they can become more familiar with the nursery.

After your visit and you have made the decision to bring your child here, we will organise special 'settling in' sessions to ensure that you can be confident of leaving your child with us.

Reserve a time today

To arrange a visit to the Little Angels premises just call 01858 469 708 or e-mail mail@littleangelsnursery.com. We will arrange for a senior member of staff to show you around at a time that suits you best.

"I am very proud of the high standards that we set and the excellent staff we have working for us at Little Angels. My children were happy during their time here and I'm confident that yours will be too. I hope you enjoy your visit to our nursery and that it lives up to your expectations. It will be a pleasure to meet you in person and answer any questions that you may have."

Little Angels Day Nursery

2-4 Angel Row, Market Harborough, Leicestershire LE16 9QG

Tel: 01858 469708 · Fax: 01858 410937

Email: mail@littleangelsnursery.com · Web: www.littleangelsnursery.com

